



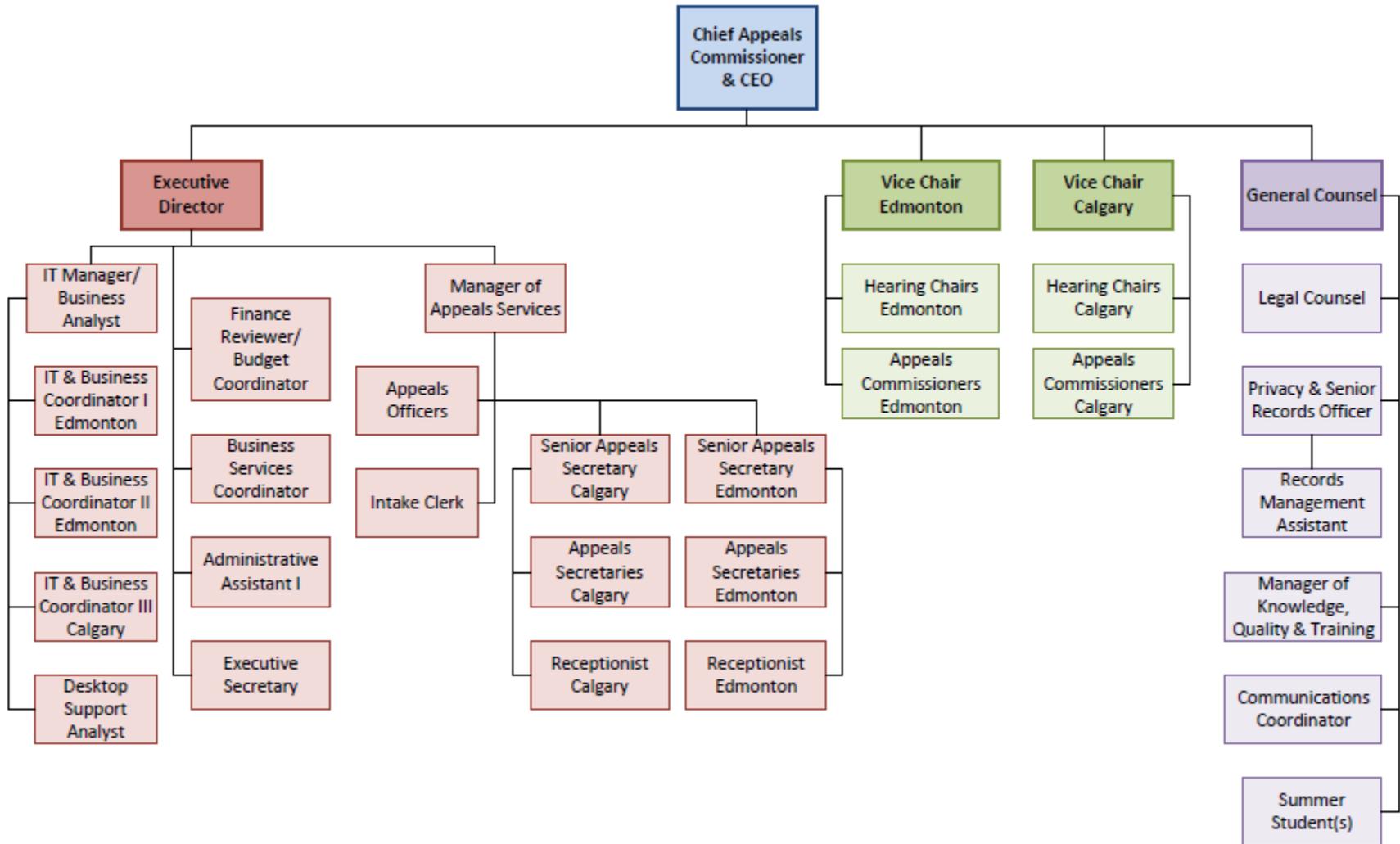
ANNUAL GENERAL MEETING

April 2016 – March 2017
Fiscal Year

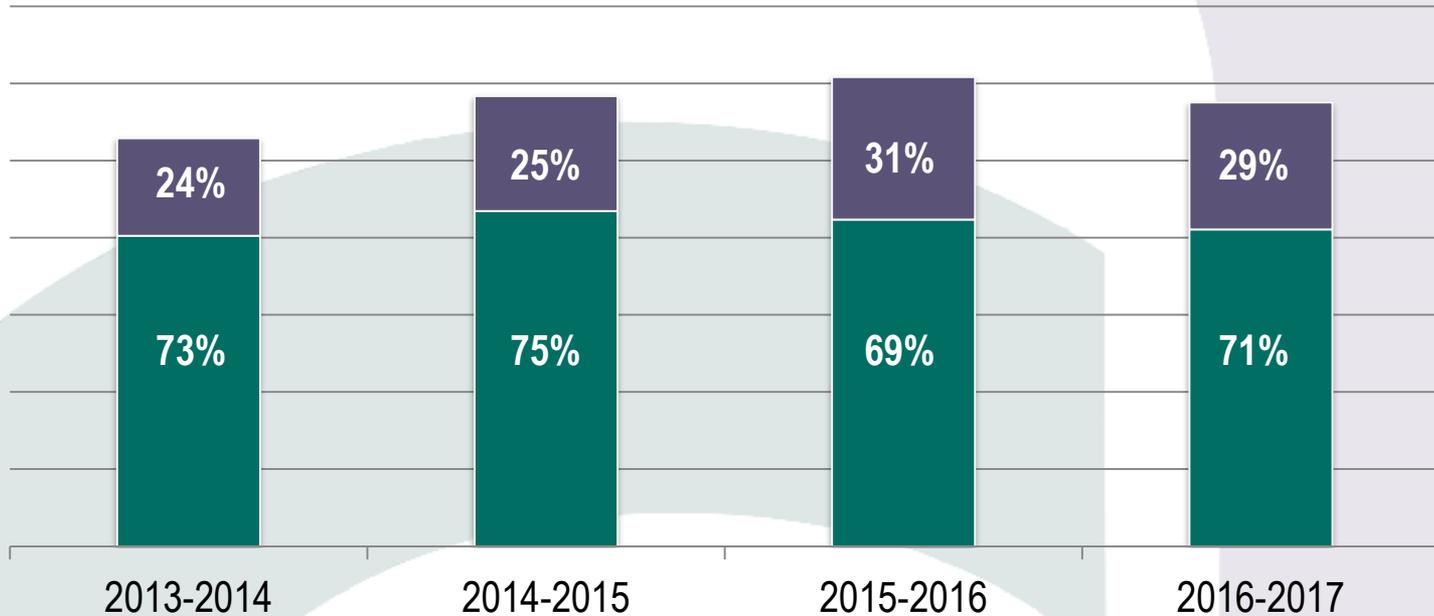
September 8, 2017

Alberta

CORPORATE STRUCTURE

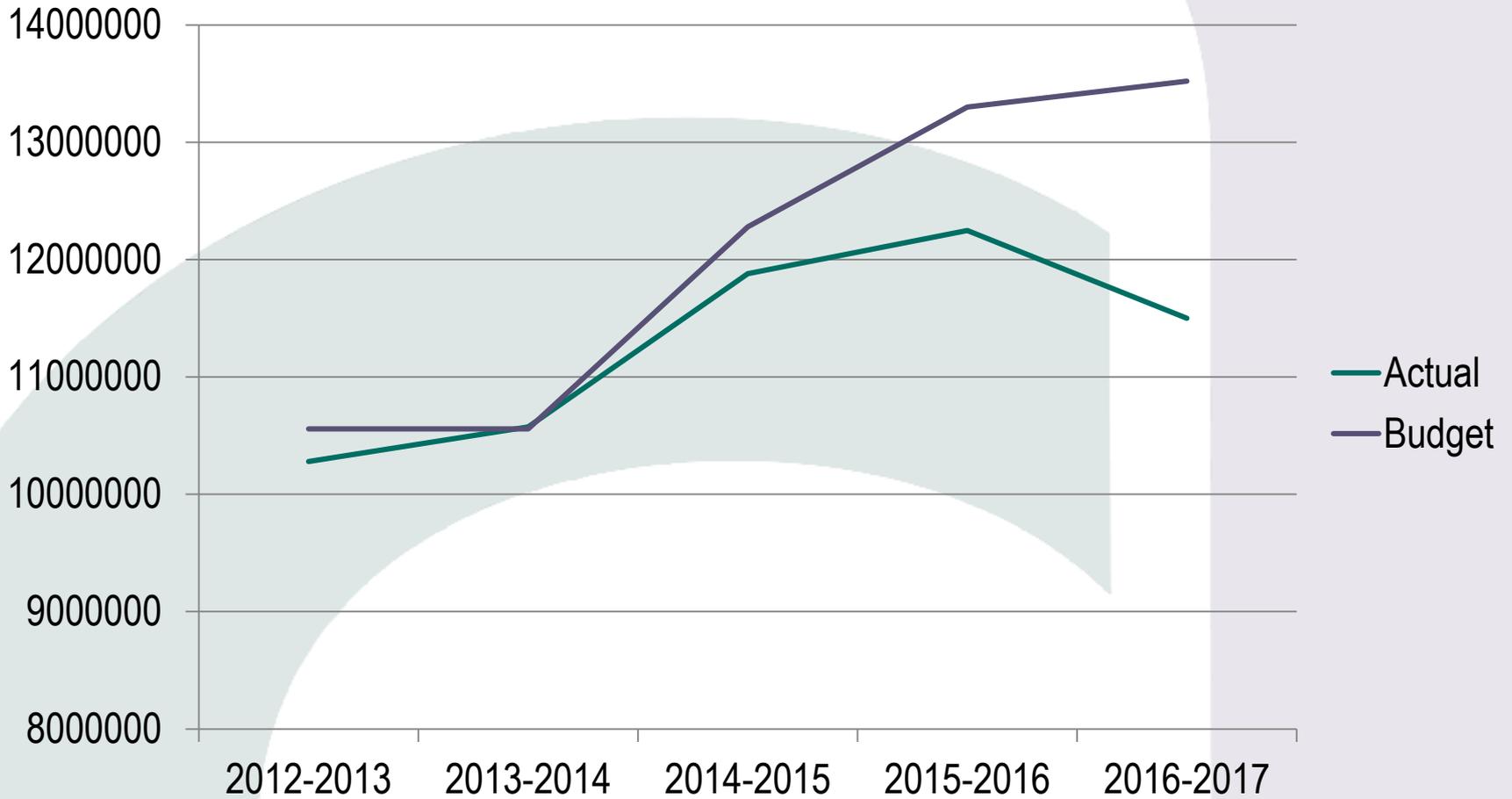


BUDGET ACTUALS

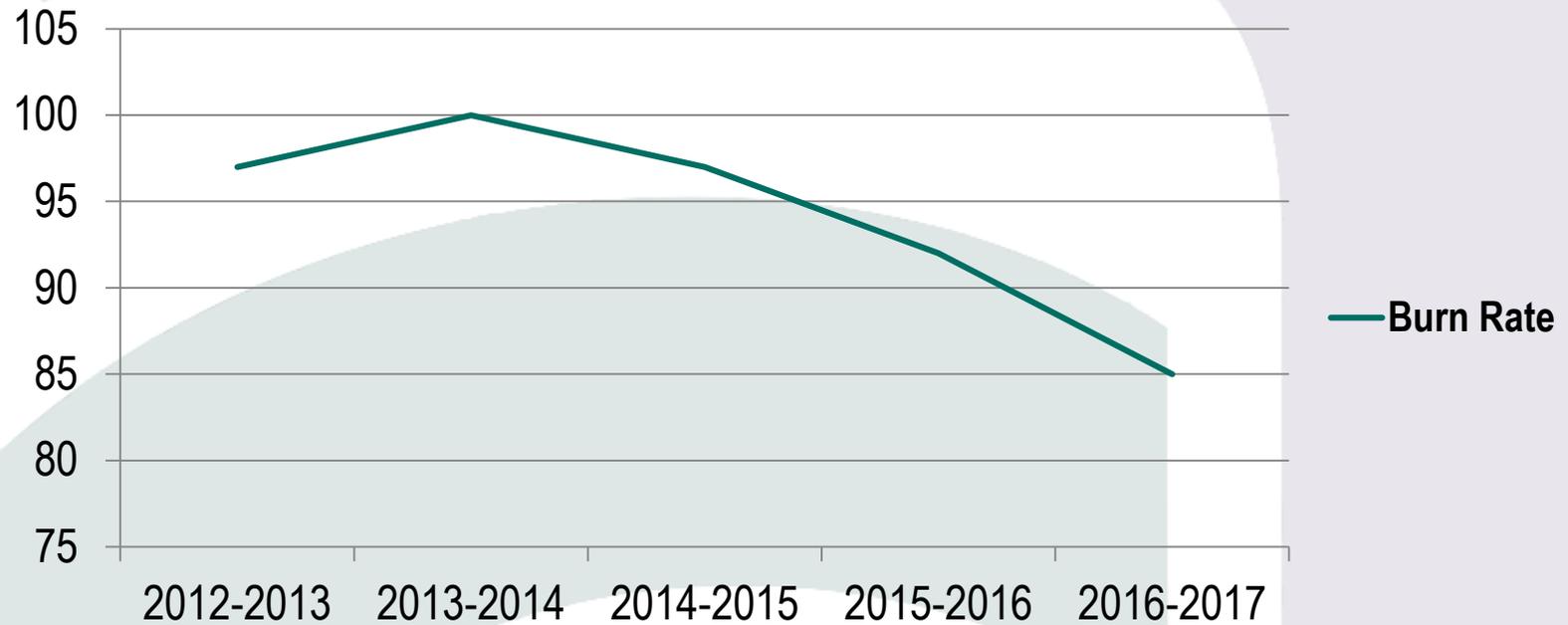


 Administrative Costs	\$2,522,586	\$2,974,207	\$3,777,942	\$3,288,559
 Staffing Costs	\$8,051,439	\$8,692,790	\$8,470,300	\$8,212,188
Total Budget	\$ 10,547,025	\$ 11,666,997	\$ 12,248,242	\$11,500,747

ACTUAL VS BUDGET

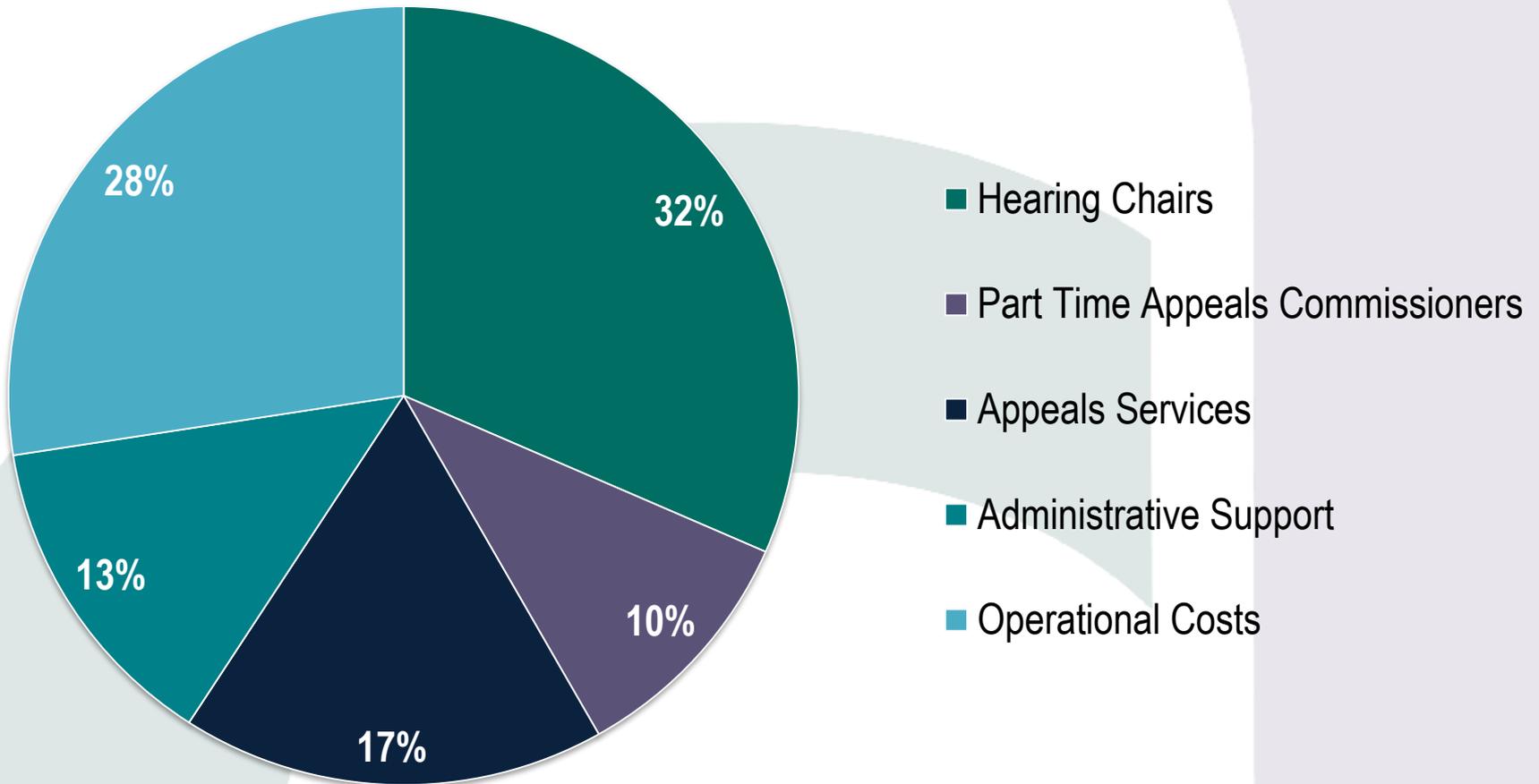


BURN RATE

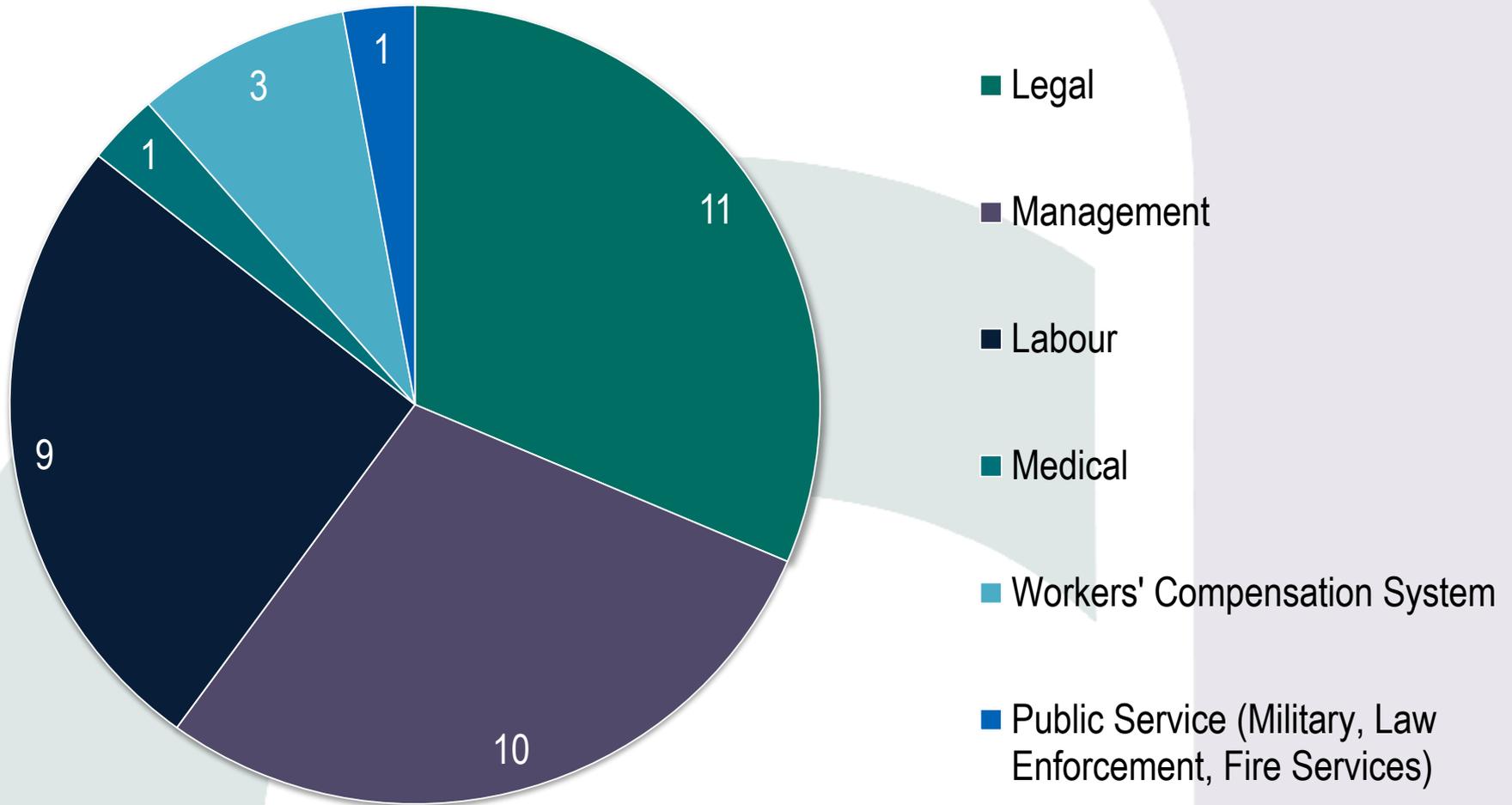


Year	2012-2013	2013-2014	2014-2015	2015-2016	2016-2017
Burn Rate	97%	100%	97%	92%	85%

BUDGET DETAILS FOR 2015-2016

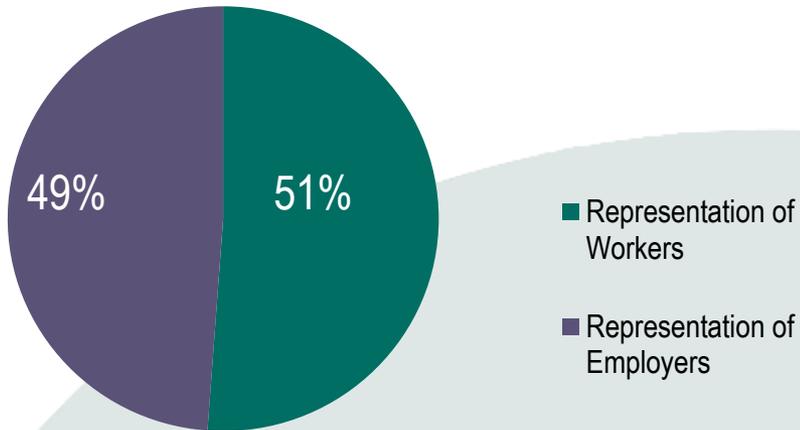


COMMISSIONER EXPERTISE

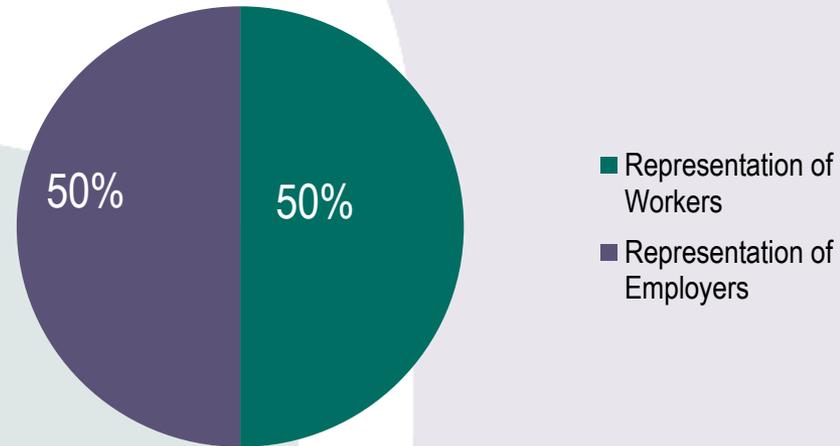


COMMISSIONER CONSTITUENCY

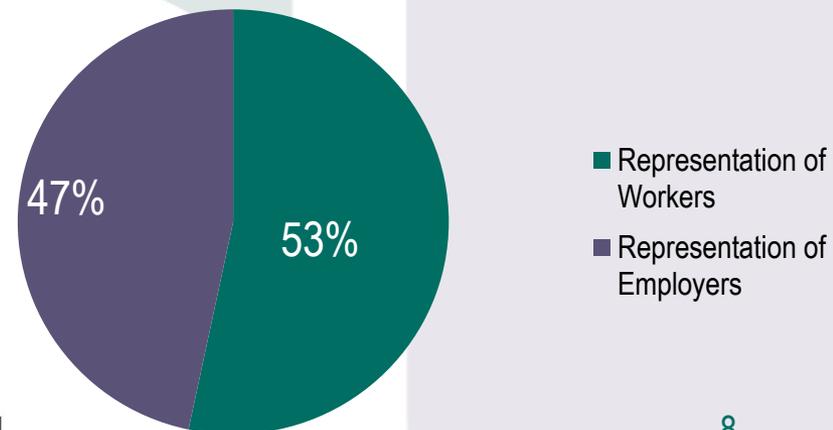
All Commissioners



Part-Time Representation

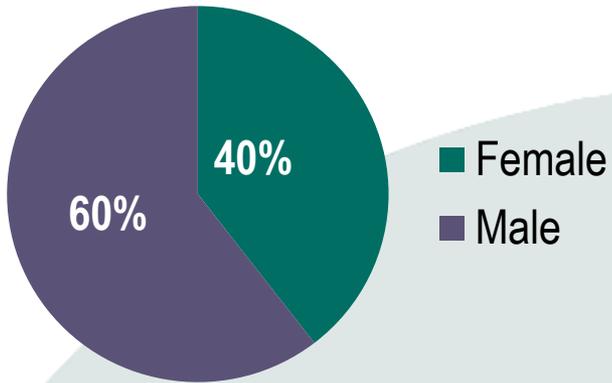


Full-Time Representation

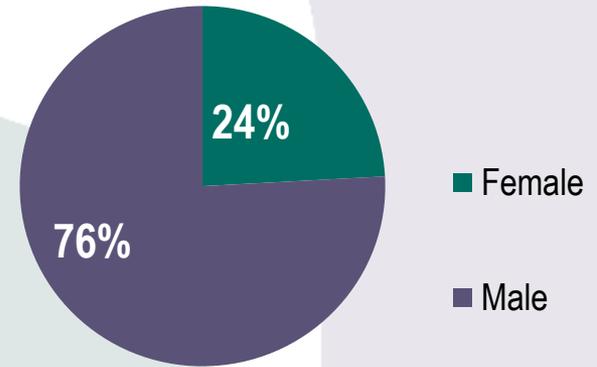


DIVERSITY

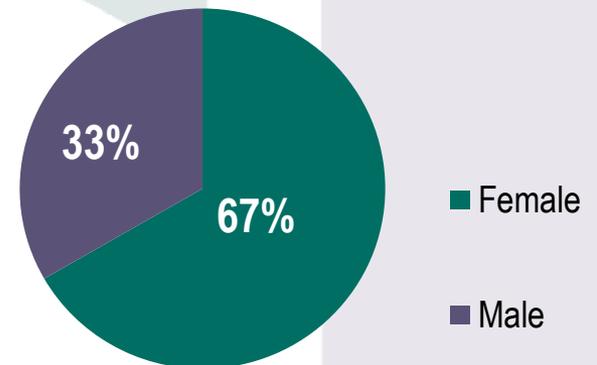
All Commissioners



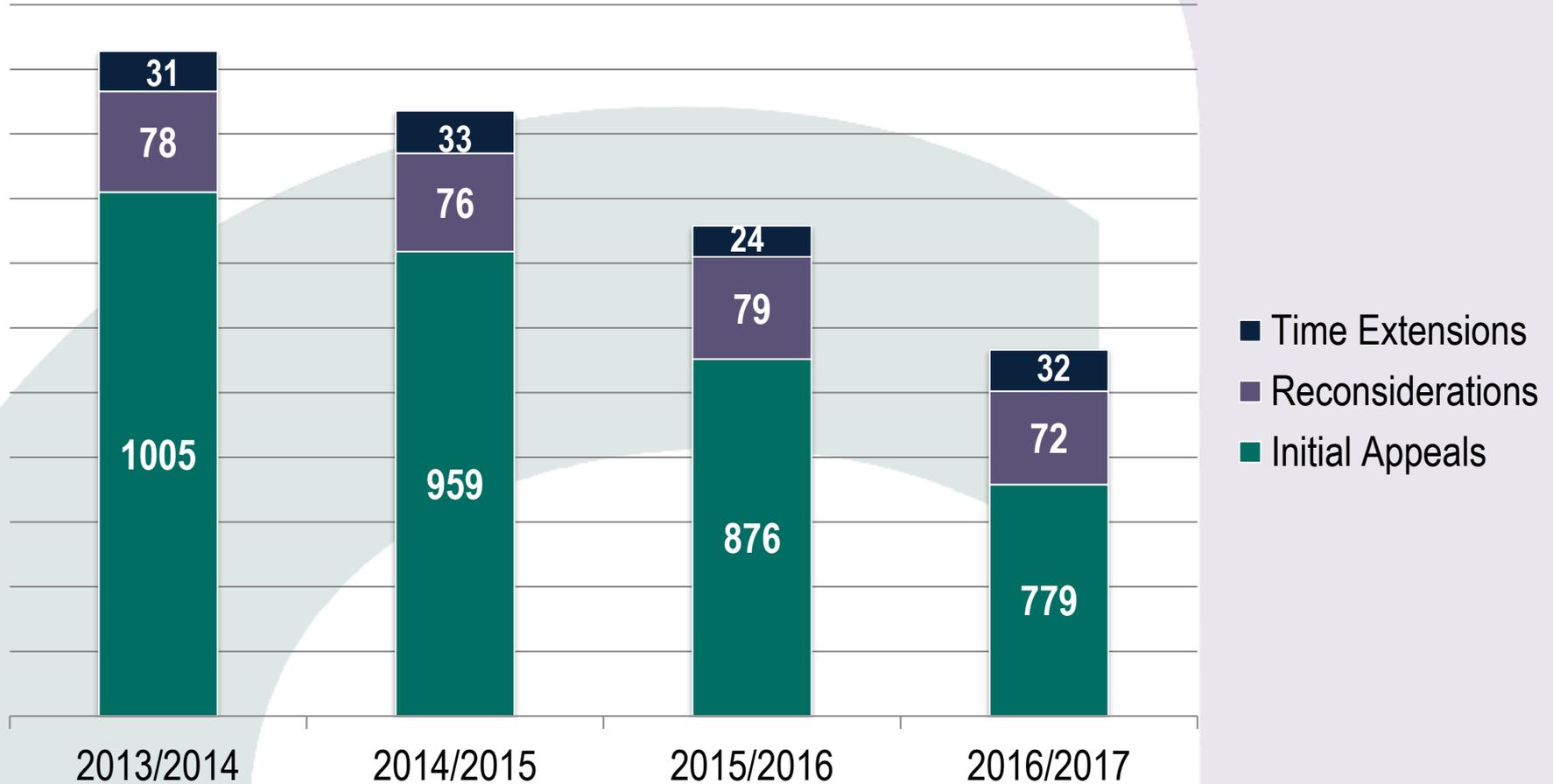
Part Time



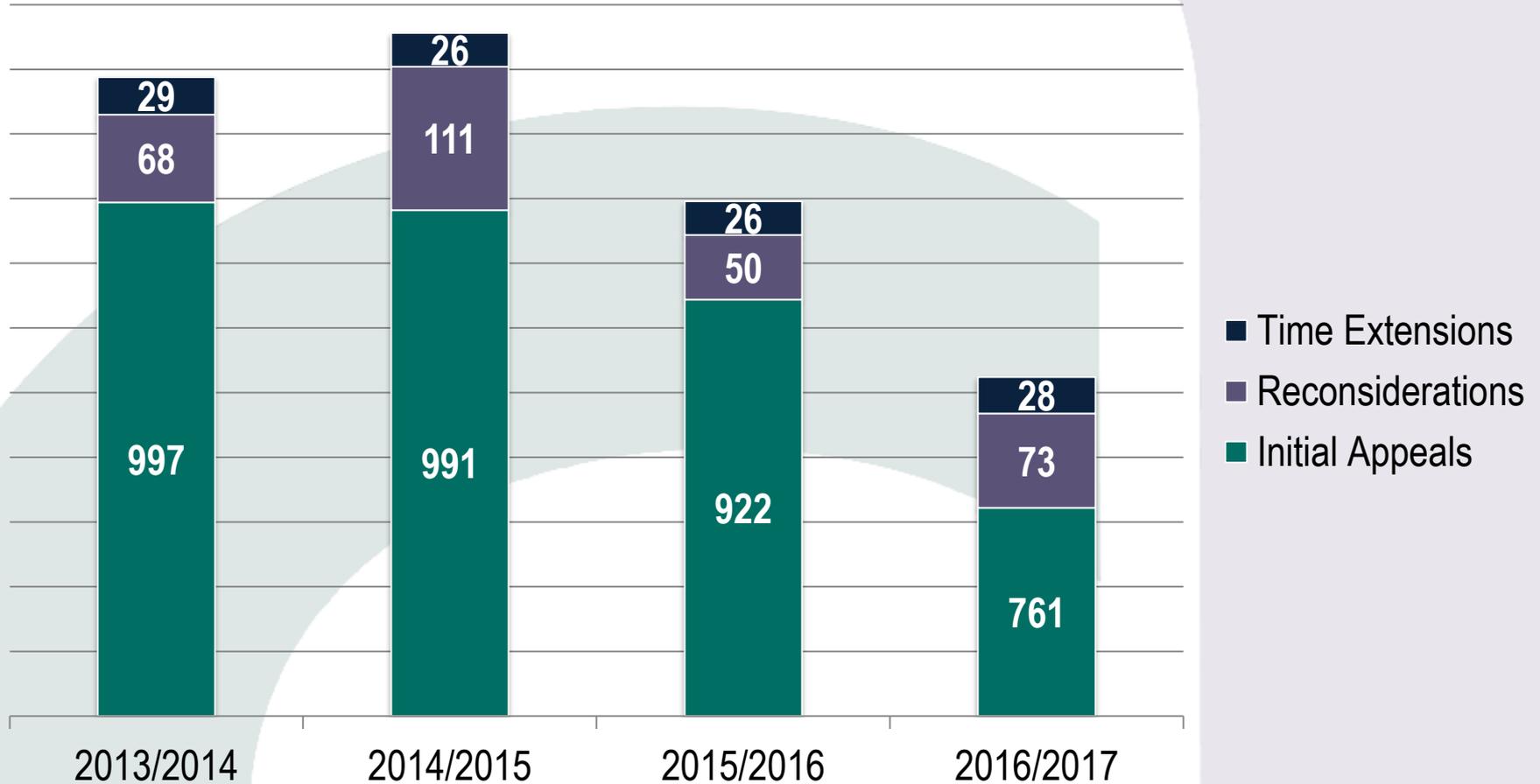
Full Time



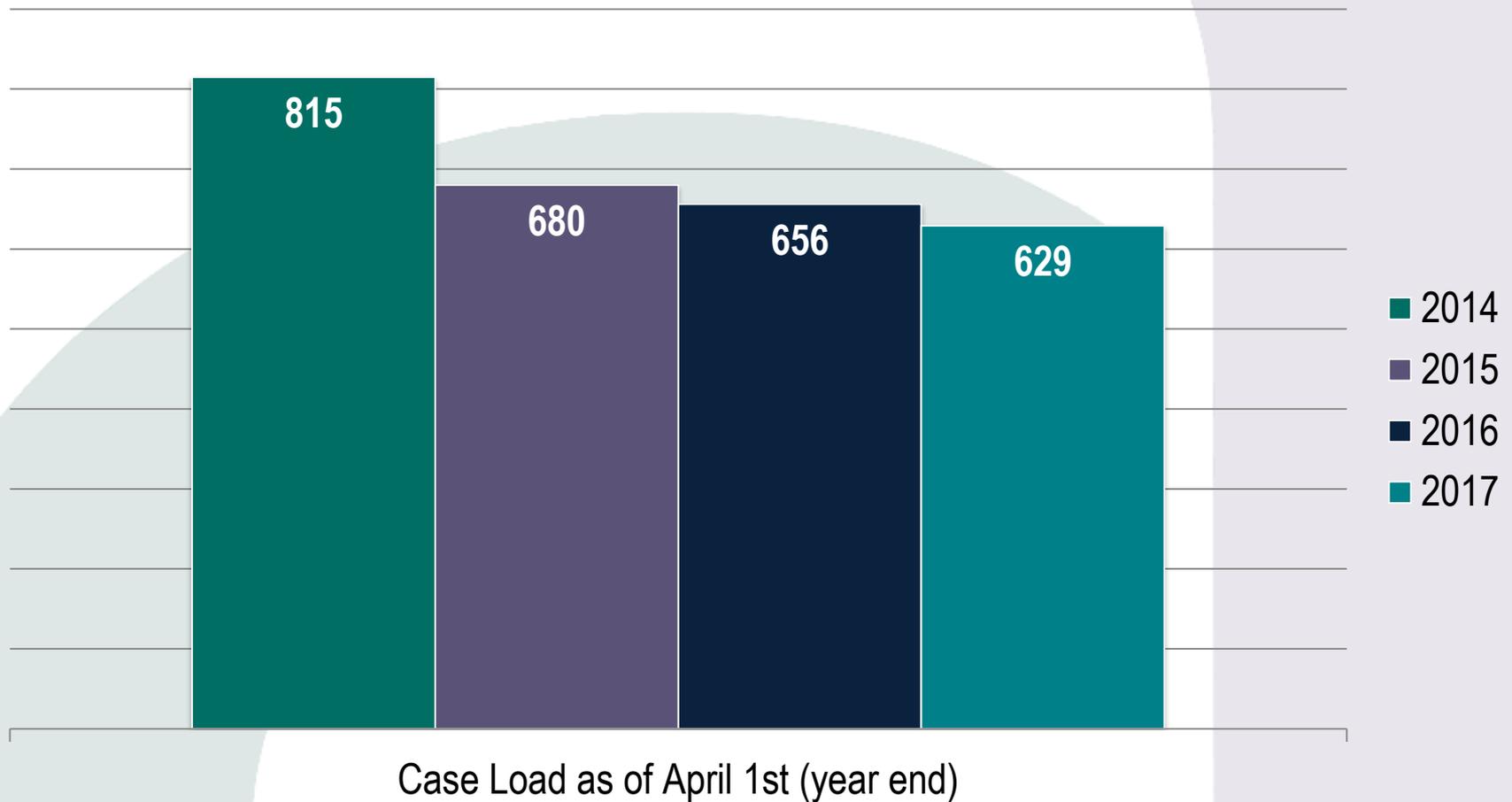
APPEALS RECEIVED



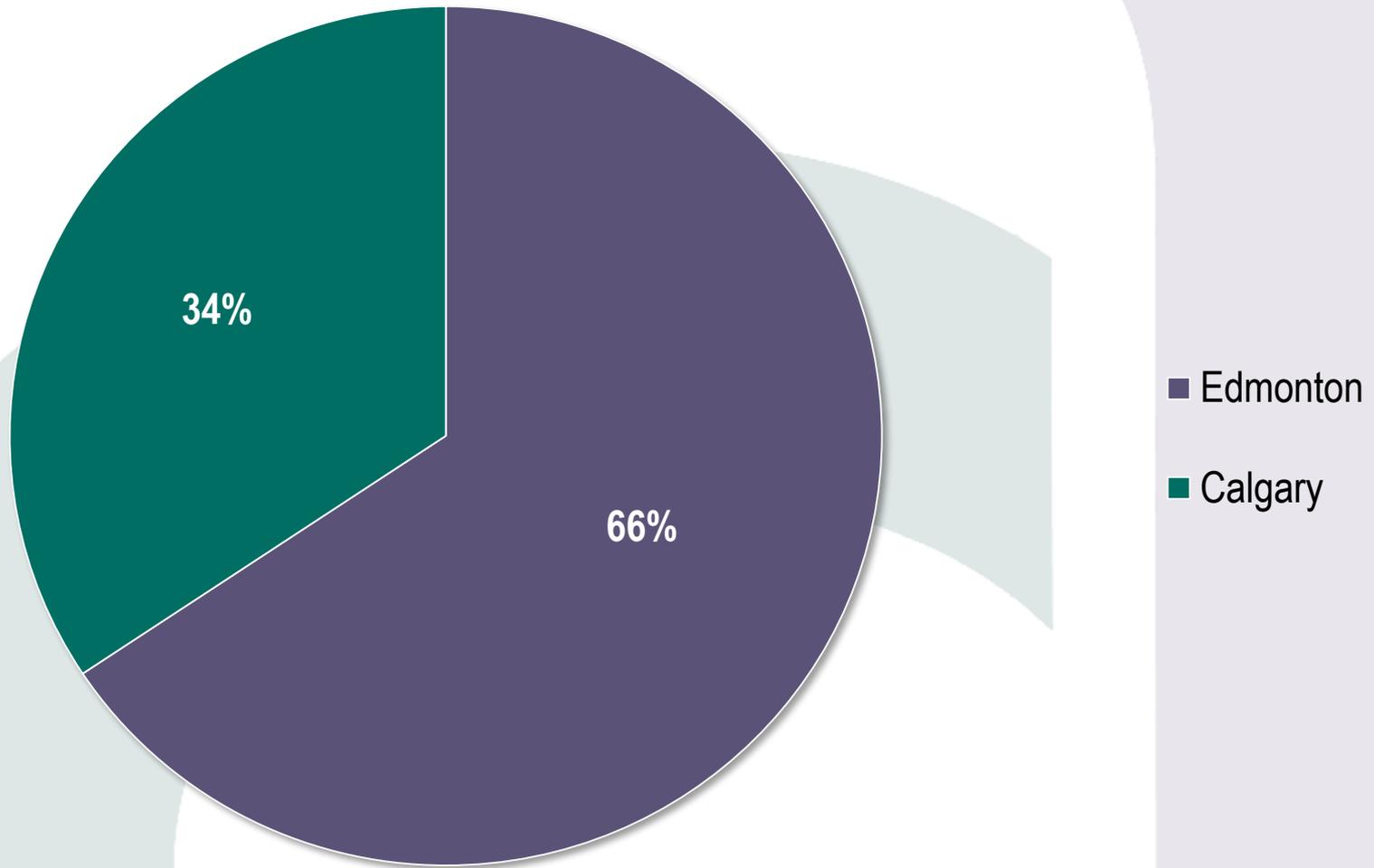
APPEALS CONCLUDED



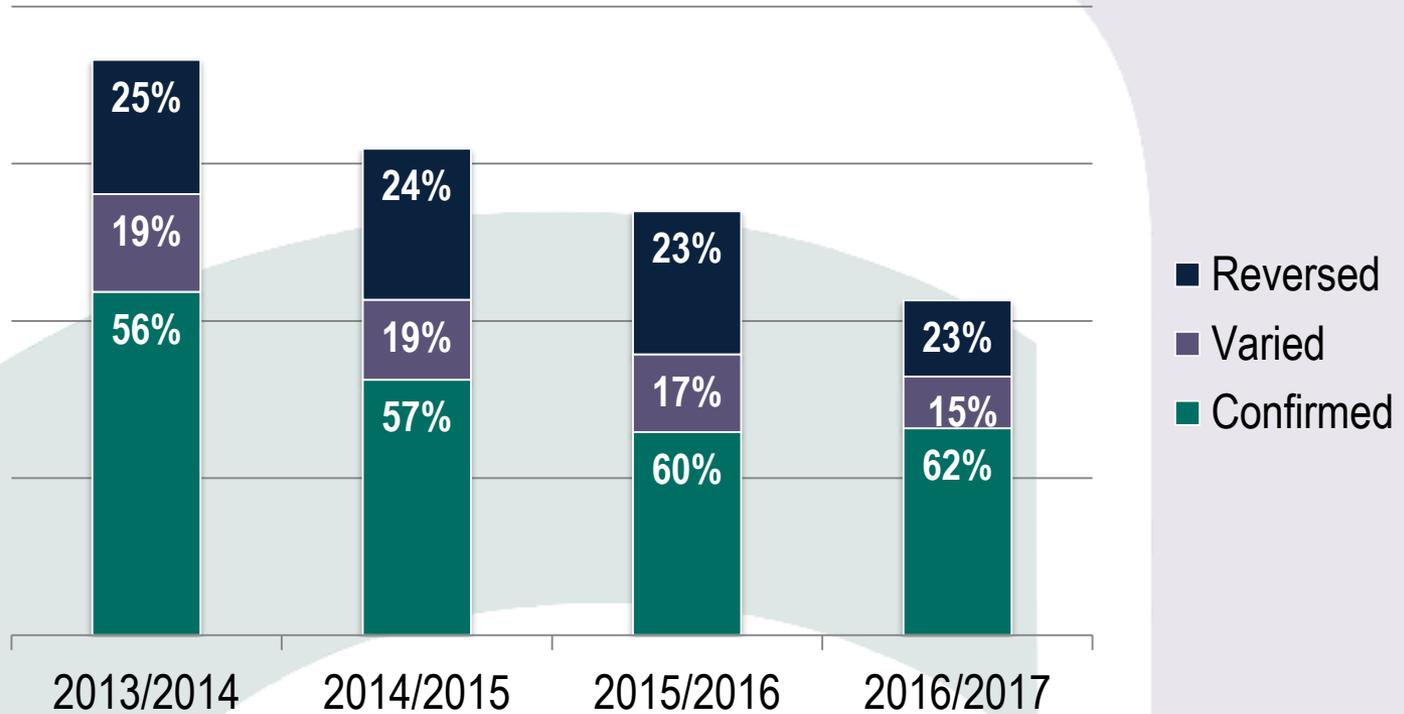
ACTIVE FILES AT YEAR END (WORK IN PROGRESS)



APPEAL HEARING LOCATION



FINALIZED ISSUES OF APPEAL

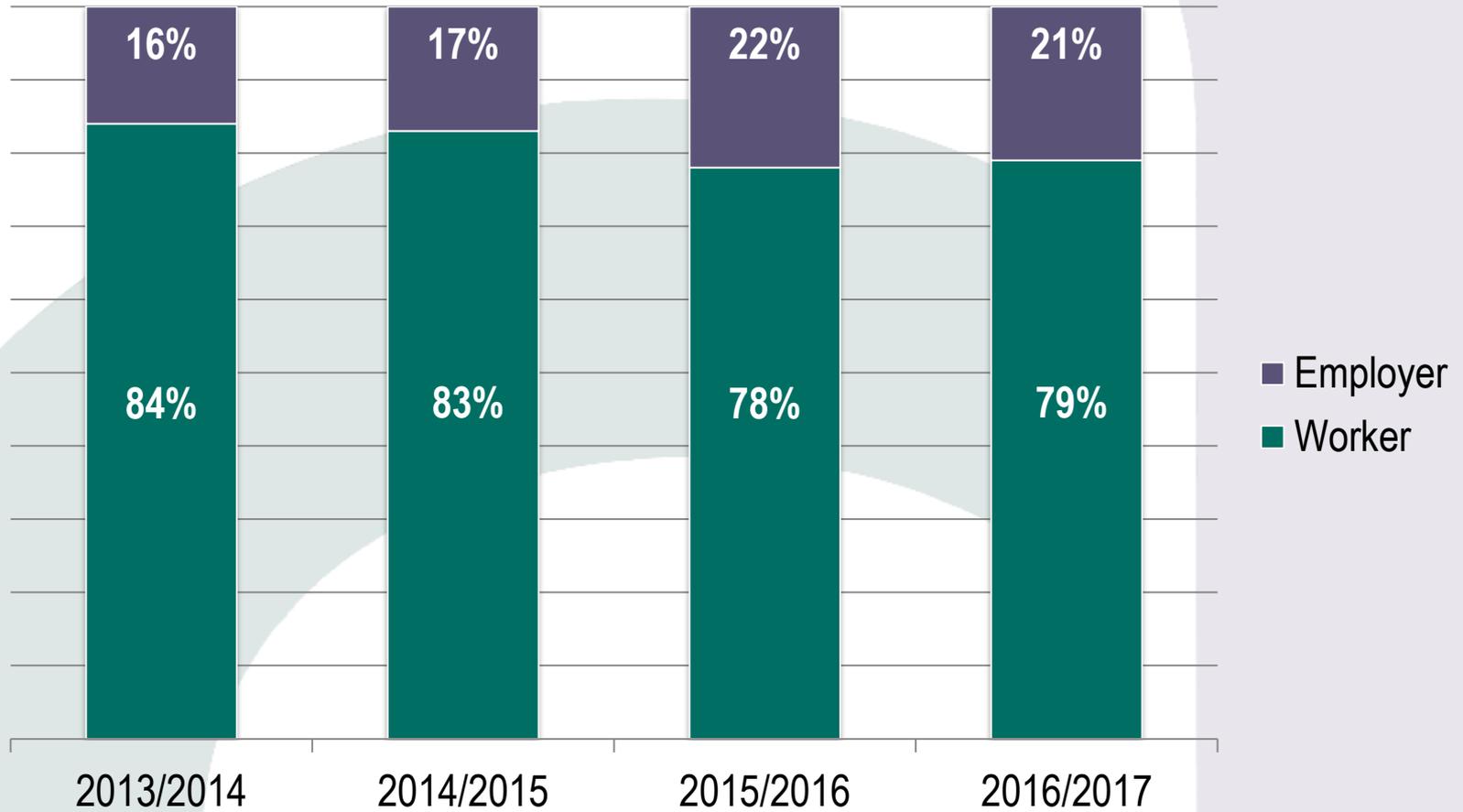


	2013/ 2014	2014/ 2015	2015/ 2016	2016/ 2017
Total Number of Issues	1830	1548	1349	1065

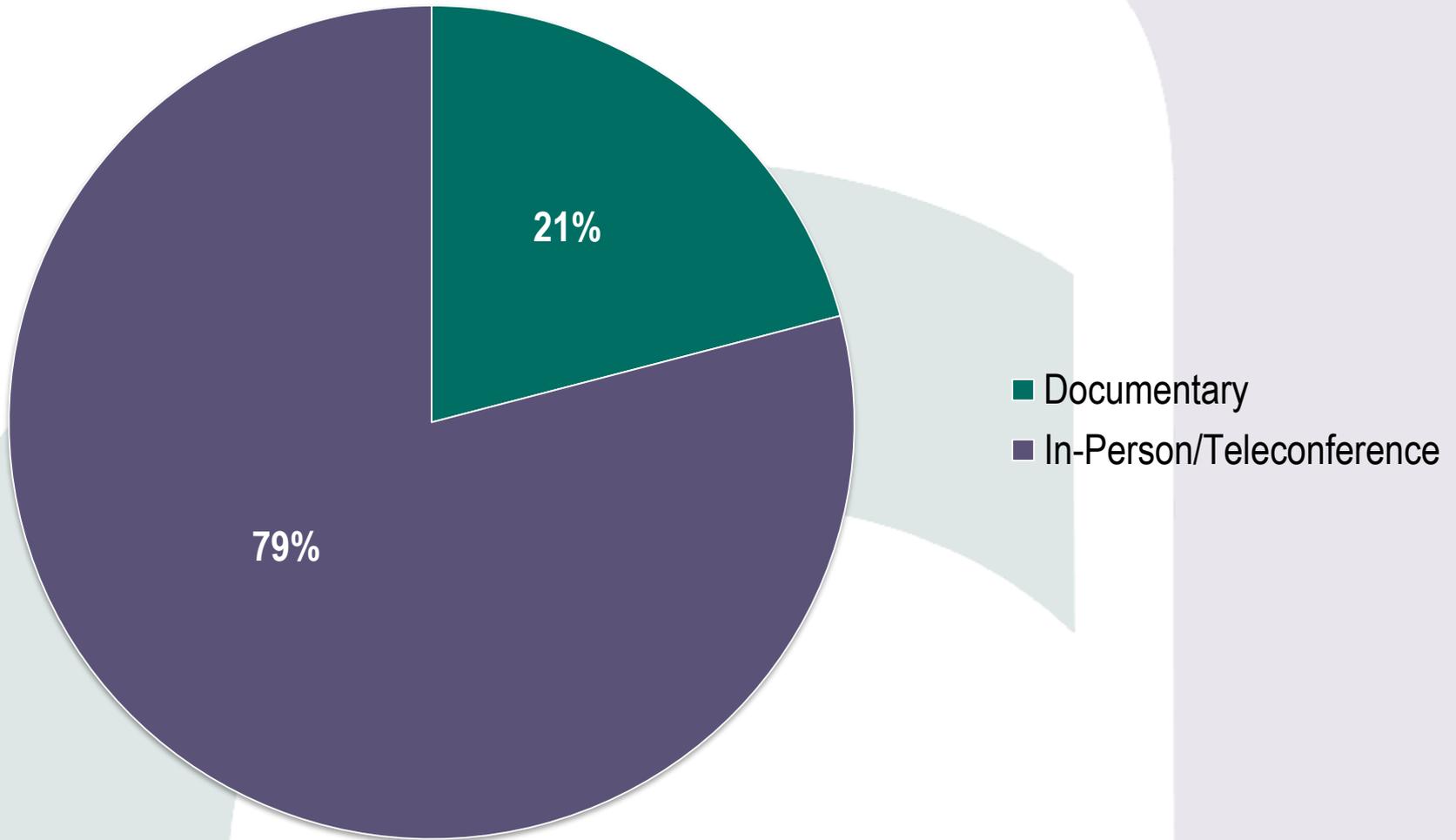
TOP FIVE ISSUES OF APPEAL

2015/2016	2016/2017
1. Temporary Total Disability – 14%	1. Acceptability of Claim – 19%
2. Acceptability of Claim – 14%	2. Additional Entitlement – 14%
3. Additional Entitlement – 14%	3. Temporary Total Disability – 12%
4. Rehabilitation Services – 7%	4. ELP Calculation – 9%
5. ELP Calculation – 9%	5. Cost Relief – 7%

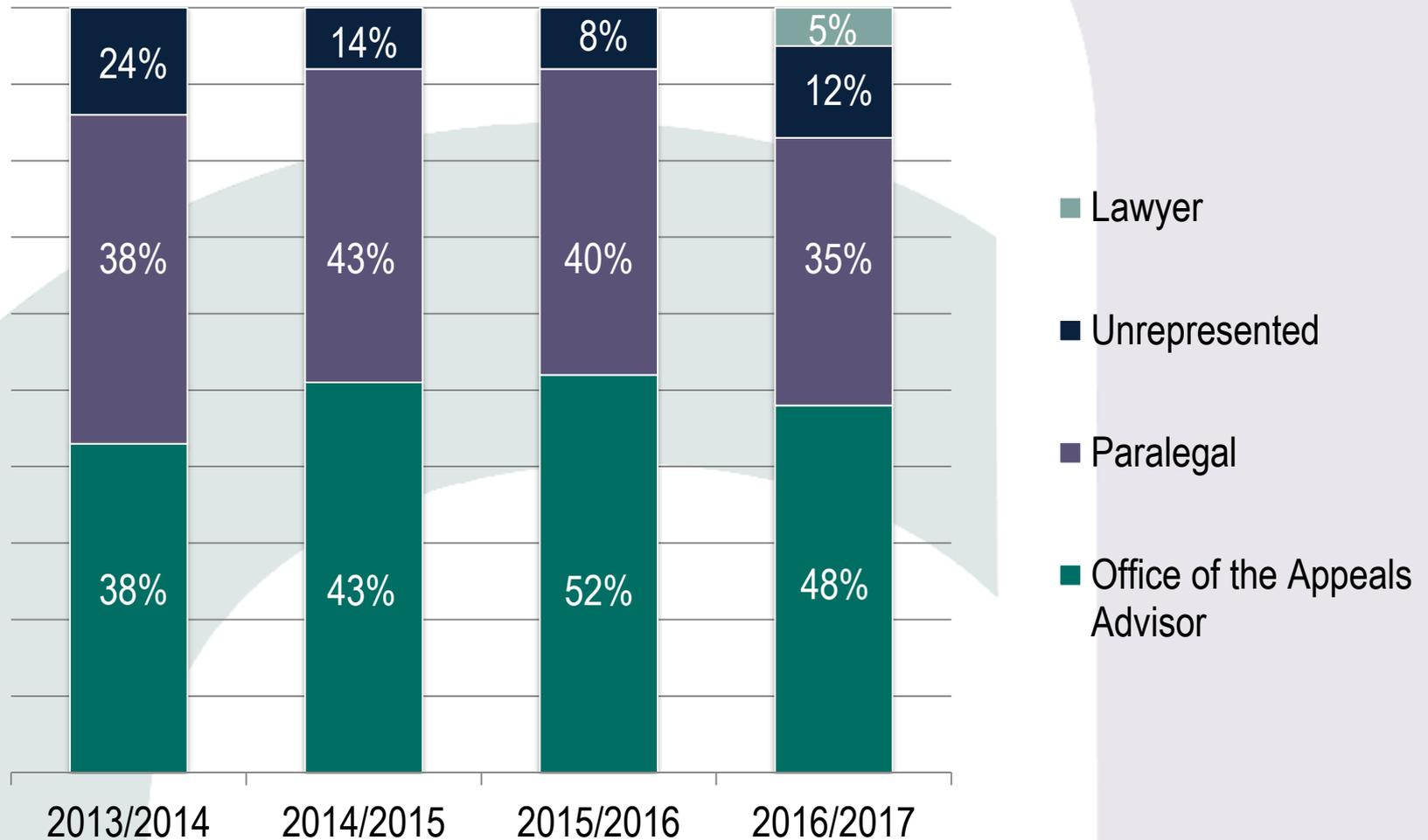
APPELLANT TYPE



TYPES OF HEARINGS



REPRESENTATION BEFORE THE COMMISSION



PERFORMANCE MEASURE #1

TIMELINES

- Average number of days from the date the appeal is filed to the first hearing date offered:

Target	2014/2015	2015/2016	2016/2017
150 days	148 days	144 days	131 days

- Average number of days from hearing to the decision issue date:

Target	2014/2015	2015/2016	2016/2017
30 days	26.58 days	28.06 days	30.16

PERFORMANCE MEASURE #2

QUALITY

99.28%
upheld

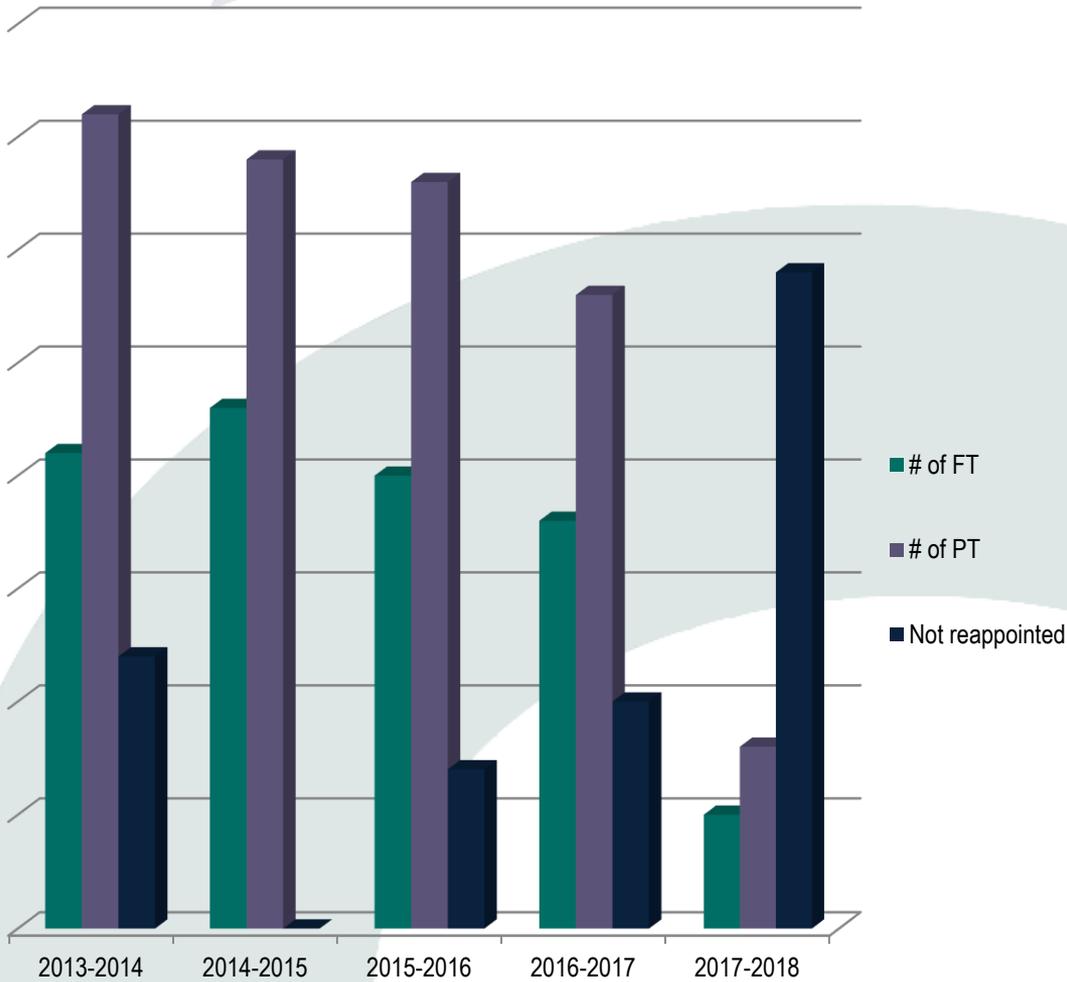
2016/2017	Concluded	Actions
Ombudsman	14	1
Court (QB & Appeal)	14	0
Reconsiderations Requests		

AUDITOR GENERAL

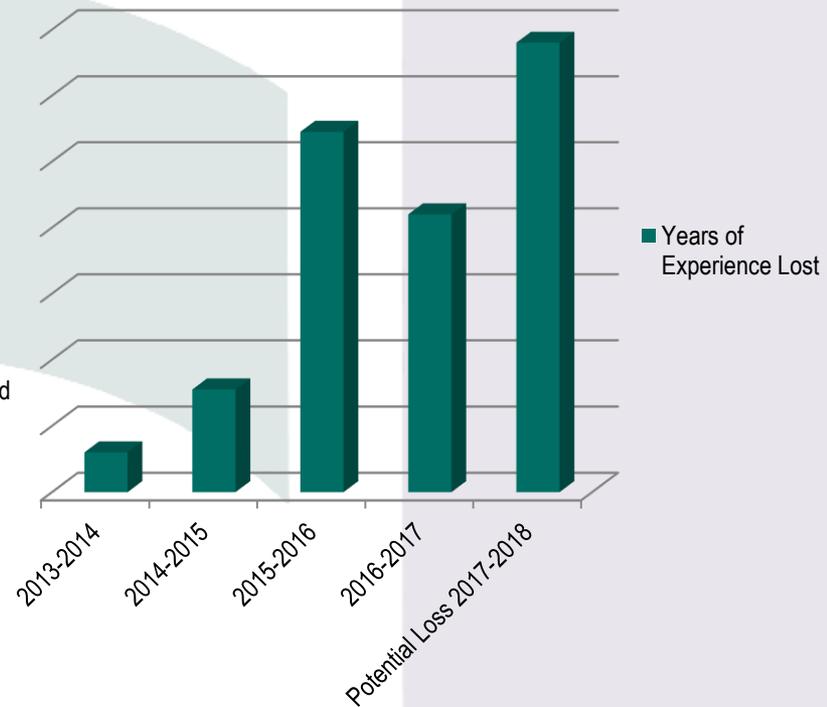
- No adverse findings

AUDITOR
GENERAL
Alberta

COMMISSIONER ATTRITION



Years of Experience Lost





QUESTIONS?

Alberta